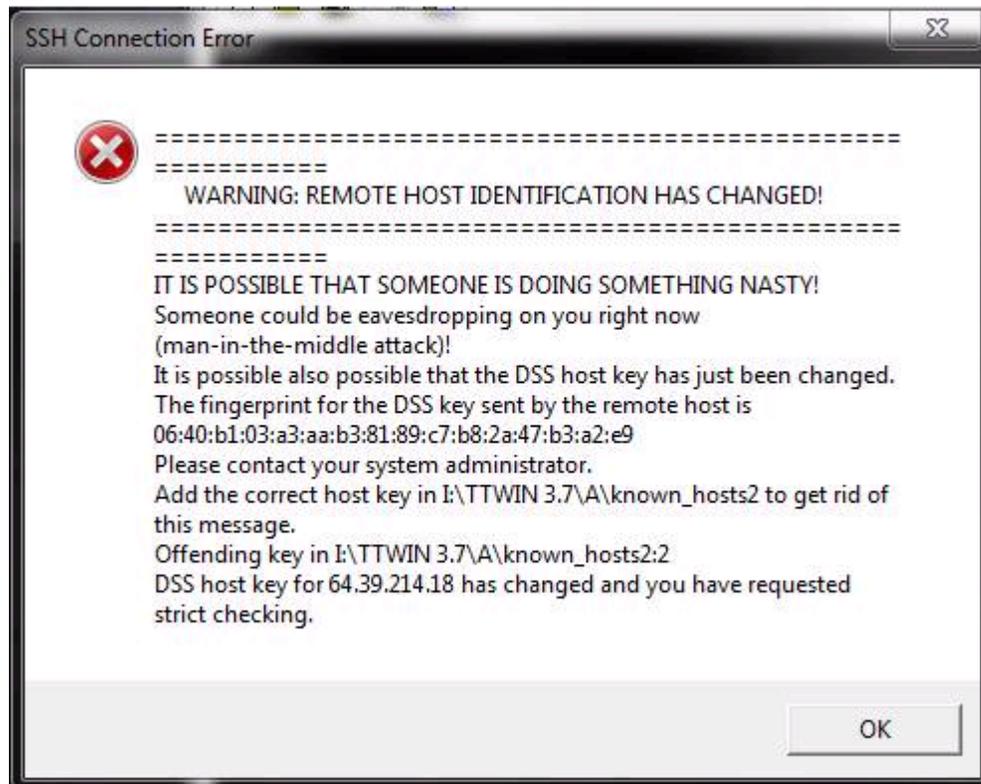


The following procedure will apply to the following scenario:

- You have TTWIN 3.7 and are connecting via SSH
- You are running Windows 7
- You have swapped hard drives and/or systems

In this scenario, you will get the following message when you open TTWIN 3.7:



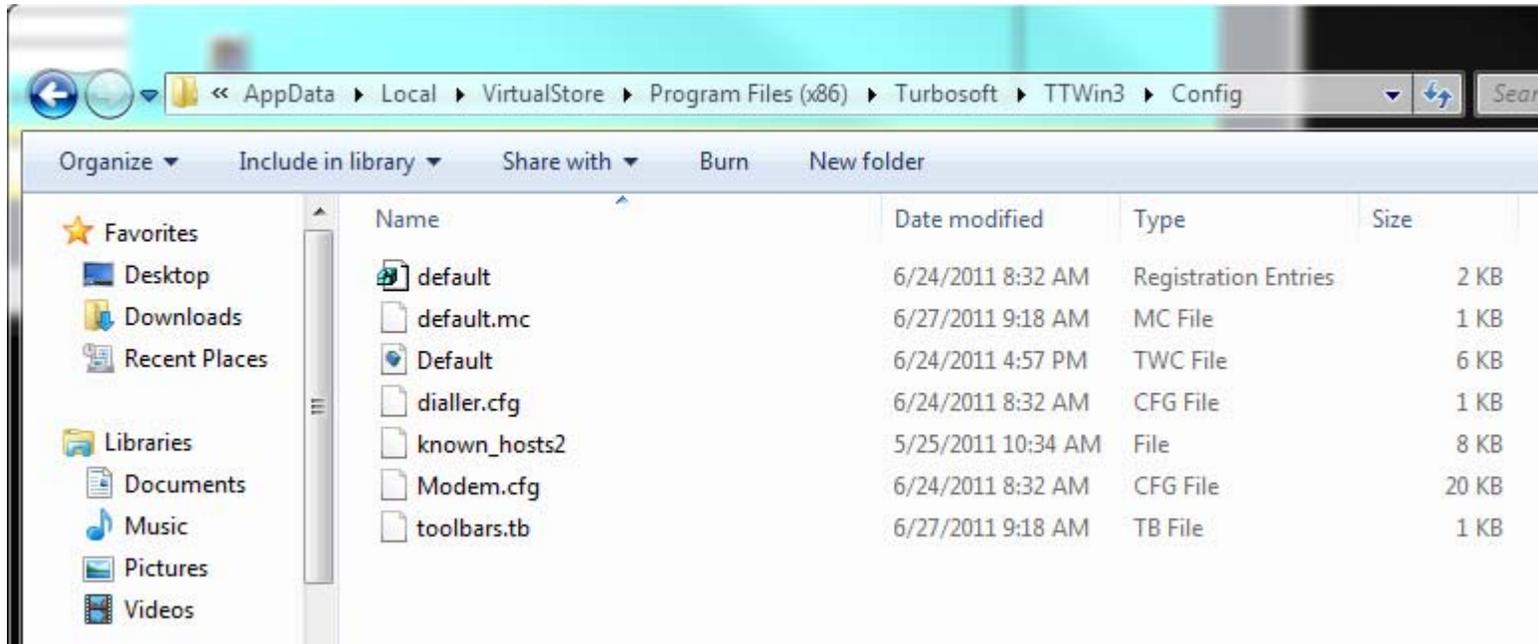
If you happen to get this message, click ok. You will need to remove the **known_hosts2** file. This file resides in:

C:\Users\"theuser"\AppData\Local\VirtualStore\Program Files (x86)\Turbosoft\TTWin3\Config\

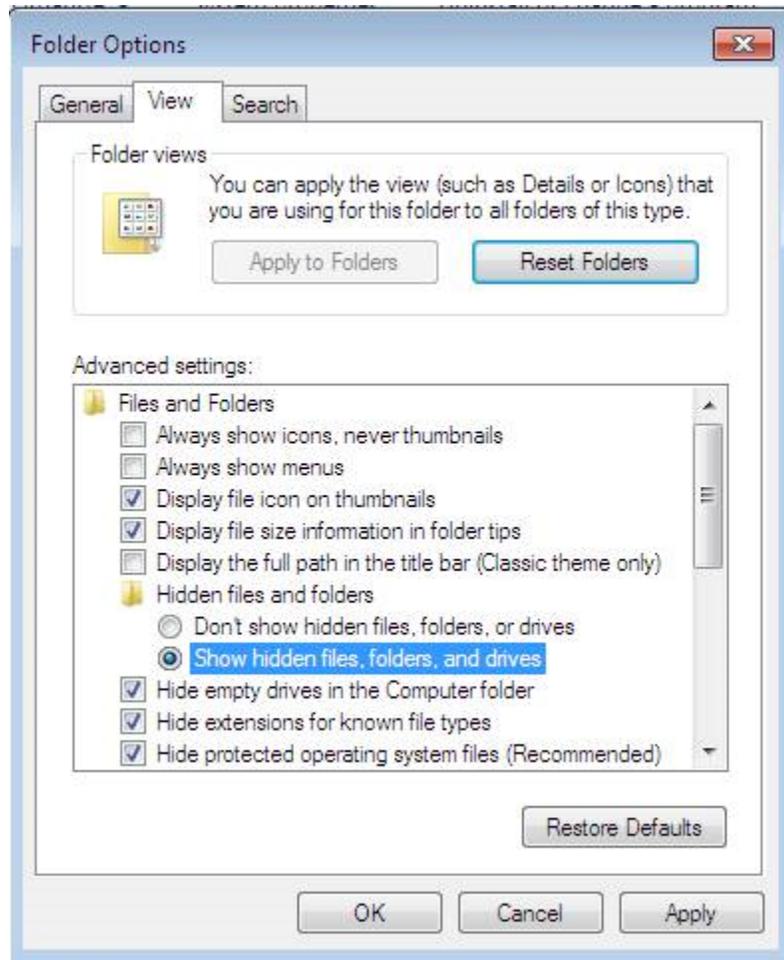
Where "theuser" is replaced by your login into the Windows Machine.

Example: if your login is "CustomerX", it will say

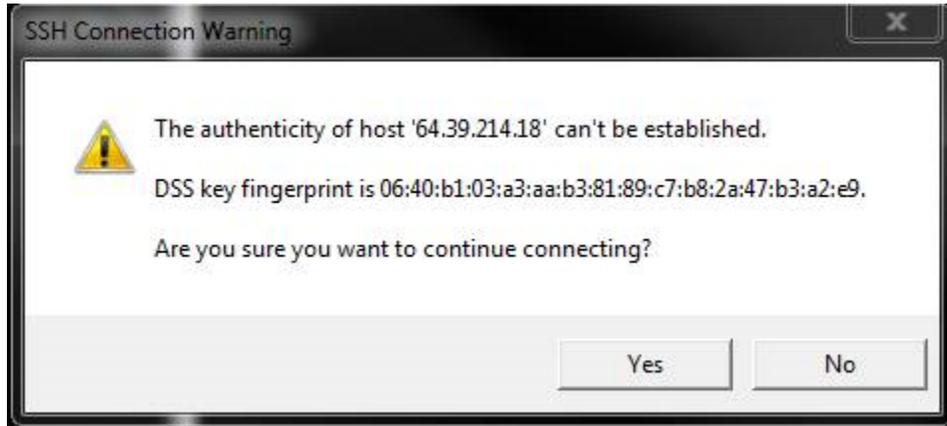
C:\Users\CustomerX\AppData\... etc.



In order to get to the *known_hosts2* file, you will need to enable "show hidden files, folders, and drives". To do that, click on the Windows Logo on the bottom left, then click on COMPUTER, click on ORGANIZE at the top left, select FOLDER AND SEARCH OPTIONS, click on the VIEW tab, under FOLDER OPTIONS, select SHOW HIDDEN FILES, FOLDERS, AND DRIVES and click ok.



Once the file is removed and you bring up TTWIN again, you will get the following message:



Just answer yes and you are ready to go.